

The Problems we solve

Ineffective manual and slow Supplier data management and updates

Constant chasing up Suppliers and Customers for key data - Insurances, Certificates, Compliances, Specifications and other document updates

Constant Supplier enquiries due to lack of visibility of current Purchase Order and Invoice status

Manual and time-consuming invoice vetting and corrective actions

Complex and lengthy delays in the approval and informational processes

General lack of relationship engagement in times when it is needed most

Our Business-to-Business Platform capabilities combined with Diriger Business Rules and Work-Flow Engines, Persona-based usage, data management, imbedded analytics, graphical visualisation capabilities in a Secure Data Fabric; provides a User Experience that when coupled with a *Google-like* search capability; allows all relevant Customer and Supplier information and supporting documents to be accessed, classified and approved at one time at your desk-top or mobile device.

What we do

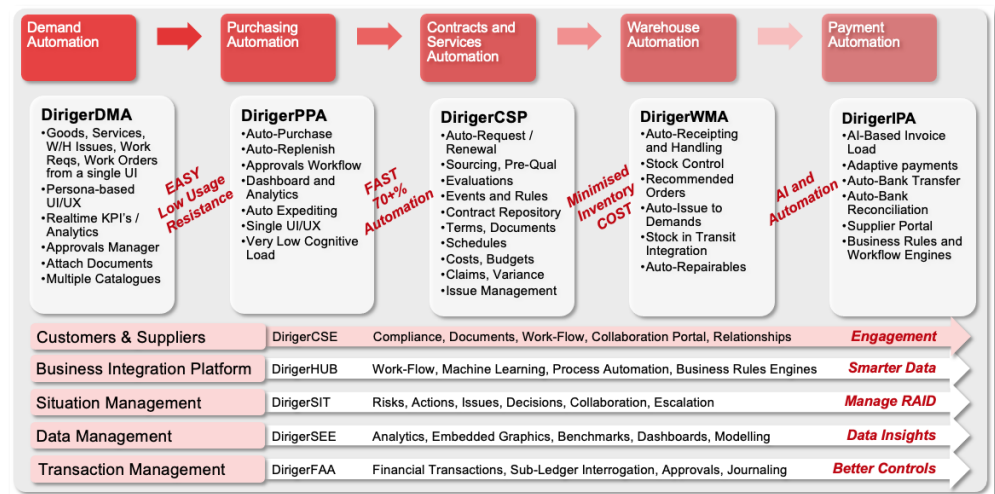
Firstly, we optimise Customer Business Processes through automation, business *rules engine*, and new capabilities

Then we extend Customer ROI by using Agile Development, Agile Deployment, Agile Adoption, and *Persona-based* data driven decision making

Our Business Process Improvement (BPI) focus

- Supply Chain Processes
- Asset Management Processes
- People Management Processes
- Financial Management Processes
- Persona-based User Interfaces
- Work Force Mobility
- *Google-like* Searches
- Data Driven Decision Making
- Machine Learning Capabilities
- Predictive Statistics
- Data Validation and Visualisation
- Process Optimisation through enhanced digitisation and artificial intelligence

Part of Our Suite of automated solutions



DirigerCSE (Customers and Suppliers) is part of the Diriger's automated suite of Supply Chain solutions and operates stand-alone or fully integrated to ERP's.

Collaboration, Engagement and Benefits

Our DirigerCSE Solution has been designed to optimise collaboration between the business processes that relate to Customer and Supplier Engagements in and across organisations. DirigerCSE uses a configurable Business Rules Engine, customisable Work-Flow, and Smart Persona-based screens to accelerate and make available; capability that is an 'Order of Magnitude' superior to ERP system processing and other means of collaborative integration.

The benefits and expected ROI of DirigerCSE are collaboratively driven and provide

- Order-of-Magnitude reduction in engagement and work-flow processing time
- Significantly improves internal Service Levels and Authorisation efficiencies
- Integrates seamlessly across Diriger and ERP Supply Chain processes

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- Coupled with other Diriger products provides even greater supply chain impact
- Manages and classifies a multitude of documents that support related processes
- Constant and consistent visualisation of all inter-related transaction states
- Locates and notifies of expiry dates and other commercial obligations
- Effectively improves Customer and Supplier relationships
- Reduces the time-impact of Relationship Engagements
- Dashboard of Realtime dynamic business KPI's

Technology and Innovation with

- Problem solving capability
- Reliable outcomes
- Customer collaboration
- Effective and Ethical approaches

Process Overview and Capability

DirigerCSE provides

- A target of greater than 98% Customer and Supplier data validity
- Minimal data entry; documents and data updated and validated on-line
- Business Rules and Workflow engines to govern interventions and approvals
- Capability to read, load and classify documents without template configurations
- Dashboards to monitor and Govern Exceptions and Controls
- Imbedded analytics and visualisation tools

Example Status Windows

Diriger Action Review Admin Diriger Customer and Supplier Engagement Hello, Greg Towne 0002

Action > Supplier 000052

ABC Hardware Supplies
 There are pending changes need to be authorised

Legal Name: ABCHS TA ABC HARDWARE SUPPLIERS
 Supplier Status: 3
 Country Code: US
 Primary Email: [redacted]
 Christmas Closure Start: [redacted]
 Christmas Closure End: [redacted]
 Include Freight On Discount Calculation:
 Separate Cheque Per Company:
 Linked Supplier: [redacted]
 Linked Customer: [redacted]
 Pay Centre: [redacted]
 Currency Type: USD

Mnemonic
 ABC, HARDWARE

Purchase Order Address

Line 1	920 Stel Road New
Line 2	Northgate
Line 3	
Post Code	93521
State	CA
Contact Name	Norman Wheeler
Phone	111 222 3333
Fax	1234
Email	norman.wheeler@abchs.com

Payments Address

Line 1	920 Steel Road
Line 2	Northgate
Line 3	
Post Code	93521
State	CA
Contact Name	Cathy Wheeler
Phone	111 222 4444
Fax	1234
Email	cathy.wheeler@abchs.com

Return Address

Line 1	920 Steel Road
Line 2	Northgate
Line 3	
Post Code	93521
State	CA
Contact Name	Norman Wheeler
Phone	111 222 3333
Fax	1234
Email	norman.wheeler@abchs.com

Company Setup 0002

Created On: 2005-07-08 13:26:55
 Account: 123456789
 Status: Active
 Freight: FI
 ABN: 123 456 789
 Orders Allowed:
 Payments Allowed: [redacted]
 Primary E-Mail: [redacted]
 Delivery Location: [redacted]
 Supplier Types: [redacted]
 Market Sector Types: [redacted]

Company Bank Details

Bank Account Name: ABCHS
 Bank Account Number: 1234567870
 Branch Code: 064000020

Orders Incomplete [Purchase Order Items](#)

Order/Item	WH	Qty	Price	Value
P01658/001	MAIN	30 ROLL	8.50	0.00
P01658/002	MAIN	110 ROLL	36.00	0.00
P01658/003	MAIN	230 ROLL	25.00	0.00
P01658/004	MAIN	6 GAL	38.00	0.00
P01658/005	MAIN	50 ROLL	9.50	0.00

Completed Invoices Incomplete [Invoice Items](#)

Invoice/Item	Item Type	Approved Status	Payment Status	Quantity	Price
TEST0065/001	Non-Order	Loaded	Invoice loaded	0	10.00
21010914351/001	Goods	Paid	Paid	250	87,500.00

Preferred Supplier inventory [Inventory](#)

Stock Code	PC	Price Effective	Net UOI	Gross Price	Expedite Code	Lead Time	Deliv Loc	UOP	Std Pack
000000170 WATER, DRINKING, STERILE		2014-03-28	10.25	10.25	01	0002	0002	CART	10
000001495 GASKET		2014-03-28	35.35	35.35	01	0007	0002	EACH	1
000001503 NUT, PLAIN, ROUND		2014-03-28	1.00	1.00	01	0002	0002	EACH	1
000001578 FENCING, WIRE		2014-03-28	125.00	125.00	01	0008	0002	SH	1
000001305 GASKET, SPIRAL WOUND		2014-03-28	25.50	25.50	01	0005	0002	EACH	1

Diriger Borrowed from Latin *dirigō*, *dirigere* ('to direct')